



One experience can change everything.



At Quest, I have worked in the trenches of our laboratories alongside the people who usher millions of specimens through our drug testing process. Today I am a hybrid, a certifying scientist and a customer service professional for both internal and external clients. One lesson that I live by is that I can make a lasting impact with a single, positive experience.

Our words and actions have power. If what I say does not match my intentions, I am responsible for losing a connection or leaving unanswered questions and unsolved problems. Every day brings me opportunities to make an experience great so I can truly say, "we're there when you need us."

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Certifying Scientist

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