

Bill
is there.



“What we do here is important because we are part of the reason clients choose to stay.”

Our customer service team handles more than 2,500 calls each day. It's a big responsibility that's made even bigger because we truly care about every client and interaction. And as the front line and voice of the business we're tasked with presenting an accurate, reliable, consistent solution.

When they are new to drug testing and learning, they turn to us. When they are in a jam and need help, they turn to us. And in dozens of other scenarios when they need support, solutions or understanding, they turn to us. My job, our job, is ensuring that with each interaction we show that we're there when you need us.

Read more stories at
EmployerSolutions.com/WereThere

Bill Rhone

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