



People's jobs and their livelihoods depend on the quality and accuracy of the work we do.

Our laboratories handle an enormous volume of drug testing specimens every day and it is my job to make sure our lab operations run smoothly. Dedicated employees, state-of-the-art technology and robust testing protocols, enable us to continuously perform at a high level in all four of our drug testing laboratories.

When I started my career here in September 2001, it was an incredibly trying time for our nation and for our industry. What I saw at Quest Diagnostics then, is what I continue to see today; a high level of camaraderie, collaboration and teamwork.

These qualities inspire and motivate us to continually deliver higher standards of excellence for the benefit of our clients.

## Barbara Rowland

**Director, Lab Operations and Logistics** Quest Diagnostics Employer Solutions