



On-Site Mobile Collections

We collect drug testing specimens wherever, whenever

Convenience of On-Site Collection Services

While our nationwide network of more than 8,000 collection sites are designed to provide local, convenient and reliable collection services, for some clients, on-site collections are a better alternative.

At Quest Diagnostics, we understand that sending a donor to a collection site can be inconvenient, or even impossible, under certain circumstances. As such, we provide 24/7 emergency collection services for on-the-job accidents, especially those that occur outside of normal business hours. We also provide scheduled, on-site collections for events such as job fairs, in which multiple drug testing samples are collected at one time. These on-site collection services can help simplify and streamline your drug testing program by allowing your applicants and employees to provide specimens in a more convenient and timely manner.

Key Benefits

- On-site collections offer several advantages including simplified logistics, reduced employee downtime and lower expenses
- Collecting specimens on-site prevents donors from stopping en route to a collection site to acquire clean urine or adulterants
- Consistent, standardized cost structure ensures that you will receive predictable and accurate invoices for collection services

Scheduled, On-Site Collections

Our mobile collection network is designed to help keep employees working and productive. Collections performed at your workplace or job site offer several advantages including simplified logistics, reduced employee downtime and the convenience of not having to coordinate the collection process. Through our on-site, mobile collection service, we make it easier and more convenient for your donors to provide urine, oral fluid, hair or breath alcohol samples for testing.

24/7 Emergency Collections

Our nationwide network of more than 6,000 trained collectors provides around-the-clock access to emergency drug and alcohol collections for post-accident or reasonable cause testing. With more than 200 dispatch offices, we're there with an average response and collection time of less than two hours. "On-site specimen collections after an accident are quite common," said Charlie Sullivan, Collection Services Manager at Quest Diagnostics. "Our response time is critical. Tensions can run high during these post-accident situations and it's vital that we collect the specimen as soon as possible."



Mobile Collection Network

- 6,000+ trained collectors provide nationwide access to 24/7 emergency and scheduled, on-site collections
- 200+ dispatch offices enable mobile collectors to respond and perform most 24/7 emergency collections in less than two hours
- 4,000+ couriers and a fleet of aircraft help to ensure fast turnaround times for drug test results

Quality Control Standards

No matter where we collect the specimen, whether at a collection site or on-site at your place of business, the same standardized processes are used from specimen collection to results reporting.

We hold our collectors to the highest standards of quality through ongoing training, certifications, mystery shopper programs and formal audits. We've established strict chain of custody procedures that help to ensure the integrity of the specimen from the moment it's collected until the final result is reported. These standardized processes enable us to complete more than 99 percent of our collections without a fatal flaw.

Getting Started

For more information about on-site mobile collections, contact your Quest Diagnostics Sales or Account Management representative, or call our National Customer Support Center at 800-877-7484.

We're there when you need us™
800-877-7484 | OnSiteCollections.com