



Release Notes

Quest Integrated Solutions (QIS II) and FormFox

Release Date: October 25, 2012 (after 7 p.m. Eastern time)

Learn more about the new BAT listed on the QIS authorization form and FormFox Suspended Collection processing available in October.

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1. FORMFOX SUSPENDED COLLECTION PROCESS

1.1. Enhancement Overview

This enhancement allows for improved 'Unable to Obtain' and 'Temperature Out of Range' collection processing. Once a collection is placed into one of these two statuses and suspended, the collection site can not create a new order for the same donor until the suspended order is closed or deleted.

This will eliminate the issues of suspended collection records providing an expired or completed status because FormFox forces the collector to finish the order if it is in a suspended status for the two reasons mentioned or FormFox auto-closed these collections at 5 hours and 1 second.

1.1.1. Shy Bladder Process

Figure 1 - The collection process begins and can be suspended when the collector selects the Unable to Obtain – Suspend Test – Donor Refuse button.

Figure 2 - The collection is suspended.

Figure 3 – At 5 hours and 1 second, if the collection is still in the suspended status, is auto-closed. If the results are not reviewed by an MRO, then the status is Unable. If the status is reviewed by the MRO, then they will provide a complete status.

[Test Audit Trail](#)

Employer ANHEUSER-BUSCH-WOD DE SUBSTANCE TESTING 1455 E 62ND AVE DENVER, CO 80216 Phone#: (303)289-0780 Fax#: (303)853-0572		MRO DR. BEN HOFFMAN PO BOX 1474 48 STICKNEY TERRACE HAMPTON, NH 03843 Phone#: (832)457-5247 Fax#: (603)929-0536	
Pre-Order Information Ordering Service: QISTEST Who Ordered: Dennis		Date Received: 9/26/2012 12:28:59 AM Date Scheduled: _____ Test Expiration Date: 11/6/2012 10:28:00 PM	
Client Reference ID: 10590027 Authorization #: 116099			
Donor ID: 123412345 Donor First Name: Jim Donor Home Phone: 3035551212	Date of Birth: N/P Donor Middle Initial: _____ Donor Work Phone: 3035551212	Donor Last Name: Jones Location: _____	
Collection Site Code: DEMO-001 Collection Site Name: Collection Site 01 Collector Name: Zac Cadenhead	Arrival Date/Time: 9/26/2012 6:48:00 AM Account Number: 10023898 Collection Date/Time: _____	Sample ID: 4471469 Collection Status: Unable	
Donor Verified by: Photo ID Drug Tests to be performed: Donor unable to provide sufficient specimen Comments: Donor states unable to void. Begin procedures listed above.		Reason For Test: 1 - Pre-Employment Actual Specimen Collection: _____ Unable to Provide - 9/26/2012 5:04 PM	

Figure 4 – This will show as Unable in QIS if not reviewed by an MRO.

Quest Diagnostics
 Current User: kingd04 [Logout](#) [Employer Solutions](#)

Tracking/Results | Ordering | Randoms | Reports | Profile

[Search](#)
 Pending
 Recent Activity
 September
 August
 July
 Enter Onsite Results
 How Do I?
 What's New

Search Results [Toggle Grid to Demographics View](#) [Search Again](#)

Images	Primary ID	Name	Reason	Req#	Type	Date Collected	Date Reported	Drug Test	Print
<input type="checkbox"/>	123412345	Jones, Jim	PRE	4471469	U	1/1/1900		Unable	<input type="checkbox"/>


[Delete checked items](#)
[Select All](#)
[Deselect All](#)

Total: 1

Click [here](#) to perform another search.

1.1.2. Temperature Out of Range Process

Figure 1 – The collection is suspended for temperature out of range.



TEMPERATURE OUT OF RANGE - SUBSTITUTED OR ADULTERATED

Lasty, Firsty
111111111
STORE 0960 NDOT O
711 TOMLIN MILL RD
STATESVILLE, NC 28625
Phone#: (704)876-8500 Fax#: (704)876-3151

Please contact the DER. Please enter the DER name, date/time of contact and any related instructions into the remarks field.

Remarks:

If you need to suspend the test while you are contacting the DER or for any other reason, please click the Suspend Test - Contacting DER button

Suspend Test - Contacting DER

Based on instructions from the DER would you like to:

Discard current urine sample and recollect a new sample

Complete collection and collect additional sample

Complete collection

Client Message:

Always collect a split specimen //

Figure 2 – The specimen is out of temperature range and the collection suspends the collection until the DER is contacted and the donor is instructed to wait.

If another specimen (radio button one and two in Figure 1) is required and the donor leaves before another specimen is collected, then at 5 hours and 1 second the collection auto-closes and the status if the MRO does not review the results is Unable.

[Test Audit Trail](#)

Employer ANHEUSER-BUSCH-WOD DE SUBSTANCE TESTING 1455 E 62ND AVE DENVER, CO 80216 Phone#: (303)289-0780 Fax#: (303)853-0572		MRO DR. BEN HOFFMAN PO BOX 1474 48 STICKNEY TERRACE HAMPTON, NH 03843 Phone#: (832)457-5247 Fax#: (603)929-0536	
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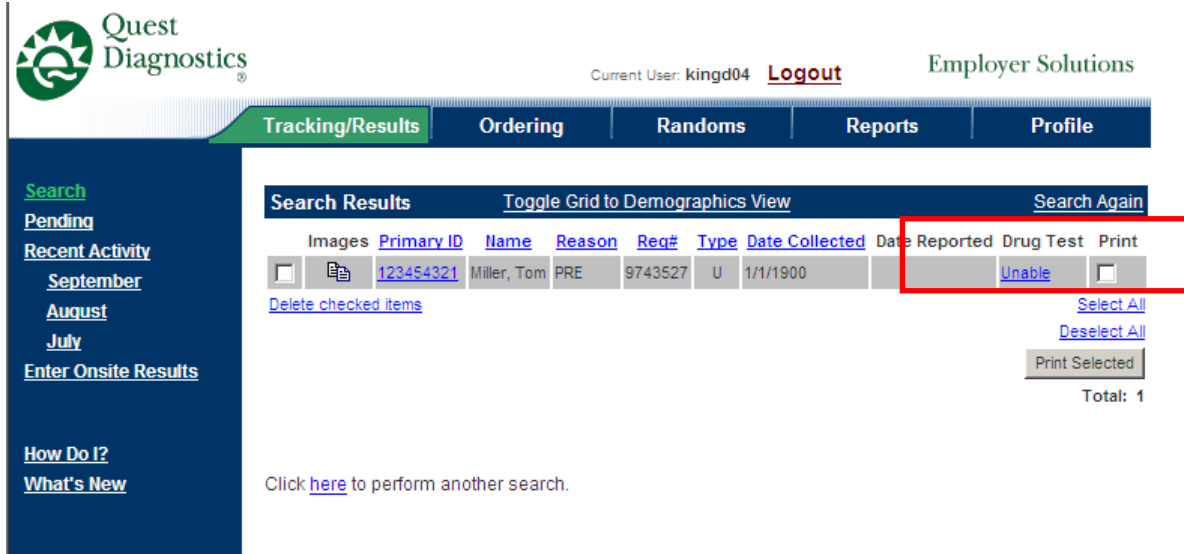
Pre-Order Information			
Ordering Service: QISTEST	Date Received: 9/26/2012 12:40:43 AM	Client Reference ID: 10590028	
Who Ordered: Dennis	Date Scheduled: 11/6/2012 10:29:00 PM	Authorization #: 116100	
Test Expiration Date:			

Donor ID: 123454321	Date of Birth: N/P		
Donor First Name: Tom	Donor Middle Initial:	Donor Last Name: Miller	
Donor Home Phone: 3035551212	Donor Work Phone: 3035551212	Location:	

Collection Site Code: DEMO-001	Arrival Date/Time: 9/26/2012 6:51:00 AM	Sample ID: 9145527
Collection Site Name: Collection Site 01	Account Number: 10023696	Collection Status: Unable
Collector Name: Zac Cadenhead	Collection Date/Time:	

Donor Verified by:	Photo ID	Reason For Test: 1 - Pre-Employment
Drug Tests to be performed:	Donor unable to provide sufficient specimen	Actual Specimen Collection:
Specimen temperature between 90 and 100 F?		Requested Specimen Collection: Unable to Provide -
Comments:	DER unavailable - Called Mr. DER 303 555 1212 09-26-2012 7:00 am. Will try again in a few minutes. Unable to Provide - 9/26/2012 4:55 PM	

Figure 3 – The status of Unable shall display in QIS if the results are not review by an MRO.



1.2. Error Messages

There are no error messages displayed to the user in FormFox or QIS as these status change and auto-close is system generated.

1.3. Implementation Procedures

Client Action – There is nothing that needs to be implemented. Every client will see this enhancement when in the live production environment on or after Thursday October 25, 2012 (after 7 p.m. Eastern time).

Cost - There is no cost for this enhancement.

Additional Follow-up – Please contact Employer Solutions Client Support at 800-877-7484.

2. QIS AUTHORIZATION FORM DISPLAYS BAT

2.1. Enhancement Overview

This enhancement allows a user in QIS to create a drug and breath alcohol test (BAT) order and the authorization form will display both drug and BAT tests in the Services To Be Performed section.

Note: The BAT will only display on the authorization form if the collection site provides this service. If the site does not perform BAT, then the BAT will not display in the Services to be Performed section.

Figure 1 – Create a drug and breath alcohol test in QIS with a collection site that performs BAT.

Quest Diagnostics Current User: kingd04 [Logout](#) Employer Solutions

Tracking/Results | **Ordering** | **Randoms** | **Reports** | **Profile**

Order Services
[Enter Onsite Results](#)
[Enter Alcohol Results](#)

How Do I?
[What's New](#)

Step 1: Account Information

Level 3*
Level 2*
Location*

Step 2: Donor/Applicant Information

Primary ID*

First Name* Middle Initial Last Name* Date of Birth / /

Daytime Phone Evening Phone

Step 3: Test Information

Reason for test*

Order Expiration*

Date: / /

Time:

Time Zone:

Collection Site*

DVE - Quest Diagnostics-Denver Main Lab
695 S Broadway
Denver, CO 80209
303-899-6750
M-F 7:00 am-5:00 pm|Sa 8:00 am-12:00 pm; Drug Screen: M-F 7:00 am-5:00 pm|Sa 8:00 am-12:00 pm

CO118 - Drug Testing Services, Inc.
1570 Humboldt St Fl 1
Denver, CO 80218
303-830-8092
M,W-F 8:00 am-5:30 pm|T 8:00 am-11:30 am & 1:00 pm-5:30 pm

Use collection site locator

On-site collection at my place of business

Enter known collection site code

Specimen Type:*

and/or Breath-Alcohol Test

Tests to be performed:*

4S105N - SAP 550+MDMA/6AM/T

Other:

If you cannot locate the desired test code, please call 800-877-7484

Collection Options*


Single Split

Observed


Figure 2 – Note the QIS generated Authorization form displays both the drug and BAT tests in the Service(s) to be Performed section.

0031

[Print](#) [Email](#) [Close](#)



Order Expiration Date / Time: 11/7/2012 8:28:00 AM Mountain



Authorization Barcode #: 116116

Employer Information: ANHEUSER-BUSCH ONE BUSCH PLACE ST LOUIS, MO 63118 Phone: (314)577-4016 Fax:		Medical Review Officer: DR. BEN HOFFMAN 48 STICKNEY TERRACE HAMPTON, NH 03843 Phone: (832)457-5247 Fax: (603)929-0536	
Location: ANHEUSERBUSCHWOD DE			
Test Information			
Donor Information: John Johnson xxx-xx-4321		Test Details: Reason for test: Pre-Employment Account: 10023898	
Service(s) to be Performed			
UR Drug Screening	45105N	SAP 550+MDMA/6AM/T	
Breath-Alcohol Test			
Collection Site Information			
Denver Occ & Aviation Med Clinic 3700 Havana Street Suite 200 Denver, CO 80239 303-373-4456 M-F 8:00 am-5:00 pm		Special Parking Considerations: <p style="color: red;">Note: The collection site selected does not accept electronic collection orders. Please be sure to bring a multi-part chain of custody form with you to the collection site. A multi-part form can be obtained from your employer or hiring company.</p>	
Appointment Date/Time:			

2.2. Error Messages

There are no new validation errors that will display online.

2.3. Implementation Procedures

Client Action – There is nothing that needs to be implemented. Every client will see this enhancement when in the live production environment on or after Thursday October 25, 2012 (after 7 p.m. Eastern time).

Cost - There is no cost for this enhancement.

Additional Follow-up – Please contact Employer Solutions Client Support at 800-877-7484.

3. ASSISTANT PRO (APRO) RANDOM SELECTIONS PUSH THROUGH QIS TO FORMFOX

3.1. *Enhancement Overview*

The random selections that populate QIS with this enhancement will automatically populate FormFox. The collection site and order expiration shall be open, so any site can search and locate an order.

3.2. *Error Messages*

This is a system generated process, so there are no errors that display to the user.

3.3. *Implementation Procedures*

Client Action – There is nothing that needs to be implemented. Every client will see this enhancement when in the live production environment on or after Thursday October 25, 2012 (after 7 p.m. Eastern time).

Cost - There is no cost for this enhancement.

Additional Follow-up – Please contact Employer Solutions Client Support at 800-877-7484.