





Be there. Be present.



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As a mother of two, I understand the importance of being consistently present and ready for anything because every action has a ripple effect. At Quest Diagnostics, I lead our 24/7 collector dispatch team and we're also committed to always being fully present. We are available day and night to iron out logistics and ensure that our client's drug tests are collected in a timely manner by trained, professional collectors.

Staffing a team of customer service professionals and collections experts around the clock is a testament to the value we bring and our unwavering commitment to be there when our clients need us. We pride ourselves on advocating for safe, drug-free workplaces while being present whenever and wherever our services are needed.

Angela Pacheco

Client Services Supervisor
Quest Diagnostics Employer Solutions

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