



Invisible threads are the strongest ties.

- Frederick Nietzsche

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In my years with Quest, I have witnessed how this company moves – literally. I continue to be impressed and inspired by how such a large organization can connect and enrich people's lives. Being part of the logistics and client supply teams, I have a front row seat that enables me to see the pieces behind the scenes that work in unison every single day to transport tens of thousands of drug test specimens to their laboratory destinations.

I feel privileged to see the very real faces of the people connecting our couriers, collection sites, logistical routes, airplanes, and laboratories together. These functions form the foundation that our business is built upon. They drive an amazing process that helps us deliver timely, accurate, testing results to our customers. In the end, I can attest that none of it would be possible if those threads, invisible to most, were not strongly intertwined and working together.

## Chris Ritter

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