



## El respeto al derecho ajeno es la paz.

- Benito Juarez

Translation: If you respect the rights that every person has, there will be peace.

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In the hustle of the workday we can sometimes forget we're all the same—human beings with complicated personal lives in challenging work environments. That's why I believe in the power of acknowledgement. I look at my neighbor, at the person lost in thought walking down a hallway, a client who I'm speaking to for the first time, and I greet them. I aim to make a genuine connection because our team is the olive branch, always extended.

We take time to step back and inspect the bridges we've built, because if we build them and forget them they will eventually crumble. Simply put, teamwork goes beyond business—our bonds transcend titles and roles. Acknowledging small, day-to-day truths can humanize us and enable proactive brain storming, detailed problem solving, and aide in positive customer interactions. We can't be there for each other if we don't acknowledge each other.

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