

Release Notes

Quest Integrated Solutions (QIS II)

Release Date: June 7, 2012 (after 7 p.m. Eastern time)

Learn more about the new Medical Review Officer (MRO) notes alert QIS enhancement available in June.

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1. MRO NOTES ONLINE ALERT

1.1. Enhancement Overview

This enhancement provides an online alert to the user. The alert is in the form of three asterisks next to the drug test status. The asterisks indicate the MRO has typed information into the note section of the results.

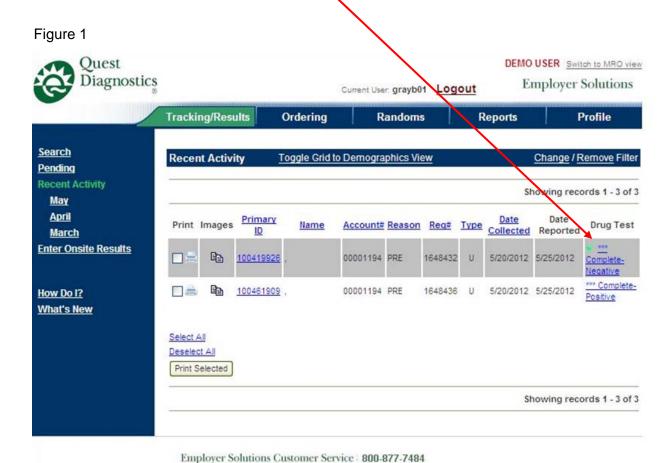
1.2. System Changes

1.2.1. MRO Adds Note

The process begins when the MRO adds anything to the 'Report Notes' section of their report.

1.2.2. QIS Results Asterisks Display

The Drug Test status will have three asterisks to the left of the drug status if the MRO has added notes (see Figure 1)

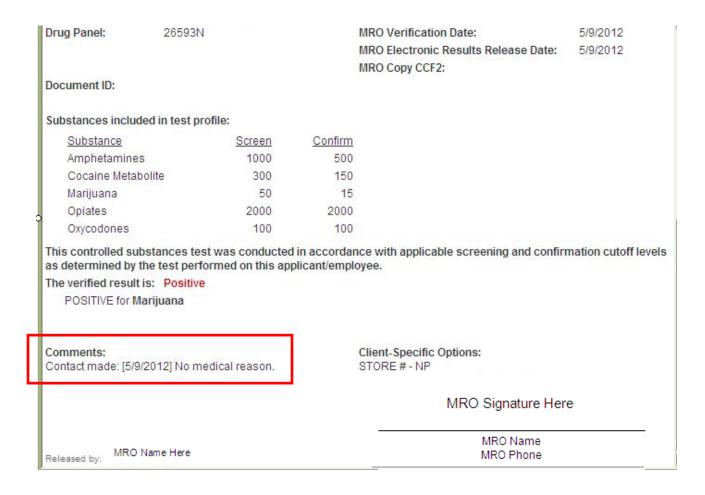


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1.2.3. QIS Displayed MRO Note

In the MRO module, the MRO makes notes in the REPORT NOTES which then shows up under COMMENTS on the actual report when the final disposition is sent to QISII. (see Figure 2)

Figure 2



1.3. Error Messages

There are no errors displayed as a result of this enhancement.

1.4. Implementation Procedures

Client Action – There is nothing that needs to be implemented. Every client will see this enhancement when in the live production environment on or after Thursday June 7, 2012 (after 7 p.m. Eastern time).

Cost - There is no cost for this enhancement.

Additional Follow-up – Please contact Employer Solutions Client Support at 800-877-7484.